



Verigo
Truth in Transit

747 SW 2nd Ave
IMB 28 Suite 227
Gainesville, FL 32601
United States

Verigo Customer Testimonial: Saltro

Website: <https://saltro.nl/>



- Company Overview

Saltro is a company that provides medical investigation. We are supplying all forms of diagnostics such as blood tests, biometric testing, ECGs, ultrasound scans and respiratory testing. Furthermore, Saltro guides patients in the use of anticoagulation medication. Saltro is one of the largest diagnostic companies of the Netherlands; we have approximately 140 locations and more than 600 employees. Our mission is to support consumers and healthcare professionals to make informed decisions with regard to health, illness and care.

- What challenges does Saltro face with regards to temperature monitoring?

Our phlebotomy field staff people and our department transportation are using circa 300 PODs. We are using two aids to register the temperature of patient materials such as blood and urine; the POD and the Verigo app on our smartphones. The challenge we face is monitoring the temperature making sure the results we report are reliable.

- How are you implementing the Verigo system today? I.e. where are devices installed, how is data downloaded, and how is data used?

The Verigo Pods are stored in the carrying case of staff members and medical carriers to make sure we can monitor the temperature of the blood samples at our locations, in homes, during transport from and to the laboratory. Data from activated temperature dataloggers are being digitally forwarded to our laboratory. In case of deviations compared to the specified temperature range (15-30 degrees Celsius) the staff member will mark the materials and blood samples, so they can be easily identified. The logger will send an alarm message and an email in a secure digital environment to the mailbox of the attending laboratory specialists. The laboratory specialist clinical chemist or microbiologist will decide whether or not the material can be accepted for the requested examinations.

Transportation of patient materials is carried out mainly by the own transport service of Saltro. The medical carriers transport material from general practice office to the laboratory. In addition, medical carriers convey blood samples and body material that are taken from home visits to locations where the medical carriers retrieve the materials.

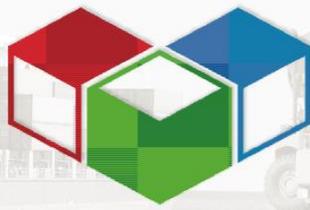


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- What benefits is Saltro achieving from using Verigo's system?

Our team of phlebotomy staff members, medical carriers, laboratory specialists, and clinical chemists will monitor temperature information closely making sure the results are reliable and thereby ensuring high quality.

- What features/capabilities gave Verigo's system an edge when selecting a temperature monitoring provider?

We want to make health care accessible, efficient and affordable. Therefore, we organize care around people. This also means that we should manage our services in a way our employees can work as efficiently as possible. We have over 140 locations and provide medical diagnostic at home. We want a device that is able to monitor the temperature on the road and is easy to operate.

- What metrics/figures can you report after using Verigo's system? (shrink reduction, rejection reduction, employee hours saved, maintain compliance, etc)

We use Verigo PODs to verify the quality of our process. We want to be sure that the results we report are reliable and meet our criteria for high quality.

