



Verigo
Truth in Transit

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Real-Time Ping Feature Description and Setup Instructions

The Real-Time Ping feature automatically collects data, in real time, from Pods on the Nearby Pod tab on the Verigo app. Using this feature, companies are able to streamline monitoring by eliminating the need to manually connect to download session data. Data such as GPS, User ID, time, and real time environmental conditions are collected on a time interval selected by the user. If a mobile device running the Verigo app is maintained within range of active Pods, full trip data will be available upon delivery. View Real-Time Ping data on the Verigo Cloud on the graph generated for each session. Ping data can also be included on PDF and CSV reports.

In order to use the Real-Time Ping feature. You need to satisfy the following conditions:

1. Have an Android or iOS device with internet connectivity.
2. Have this mobile device plugged into a power outlet.
3. Have the mobile device within range of active Pods

Setup in the Apps

In order to setup the “Real-Time Ping” feature in the Verigo app simply navigate to the “Settings” tab in the bottom right. Set a time interval anywhere from 10-60 minutes. Afterwards, navigate to the “Nearby” screen. Your phone will now passively collect data from nearby Pods and send real time data directly to the cloud. The app has to remain in the foreground.

To ensure that the Real-Time Ping feature continues to work:



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On iOS:

1. Open "Settings"
2. Go to "General" > "Accessibility"
3. Tap on "Guided Access" (You may need to scroll down the page, it's under the "Learning" section)
4. Flip the switch to "ON"
5. Tap on "Set Passcode" (this will prevent users from leaving "Guided Access" mode)
6. Enter a passcode

On Android:

1. Go to the "Settings" tab
2. Scroll to bottom of the page to "About Phone/Tablet"
3. Click on "Build Number" and tap it 7 times
4. Go back to the Settings page
5. Click on "Developer Options"
6. Activate the first option "Stay awake"

From here, you will need to plug your device into a charger, activate the "Real-Time Ping" feature in the Verigo app on the Settings screen. Leave the Verigo app running on the "Nearby" screen.

