



Verigo
Truth in Transit

747 SW 2nd Ave
IMB 28 Suite 227
Gainesville, FL 32601
United States

Verigo Customer Testimonial: AirBridgeCargo

Website: <https://www.airbridgecargo.com/en/page/20/abc-pharma>



- **What challenges does AirBridgeCargo face in regards to temperature monitoring?**

We AirBridgeCargo have come across Verigo loggers solution through our development of our AirBridgeCargo Pharma service. Shipping Time and Temperature sensitive cargo by air is a challenge, crossing boundaries, going to different temperature regions, time zones, coordinating all stakeholders to work as a well-oiled machine. Identifying risks and real environmental situations that the cargo will be exposed needs to be understood as key, for us and for us to assess our customers. Everyone needs to understand that this cargo is all about *the patient* and *we are one link in the mission to heal*.

The real challenge for all supply chain stakeholders while transporting time and temperature sensitive shipments, including pharmaceutical products, is having real-time information about the status of cargo and any discrepancies it might face during the whole process of delivery, both in the air and on the ground. Here is when data loggers come to the rescue as they are capable to read all the physical parameters (temperature, humidity, shock, etc) and transmit it to all supply chain stakeholders for immediate actions to be taken.”

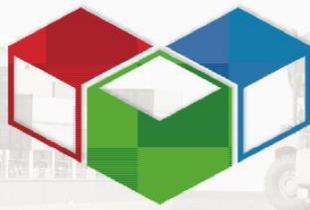
- **How is AirBridgeCargo using Verigo’s system?**

The Verigo Loggers and tools allow us to attach this robust logger to our Unit Load devices, having several users with their Smartphones along the journey be able to read out the information and get updates. This enables us to have the information on time, know where it was read out, and no need to wait for someone to plug in the logger in to the PC to receive the information.

- **What benefits is Air BridgeCargo achieving from using Verigo’s system?**

Understanding better the environment we are exposing the cargo to, how warming and cooling are affected, where temperatures are not performing as we expected to and also where exposure times are not performing. It also allows us to confirm where we are doing right. We are able to share this information with all participating stakeholders.





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- **What features/capabilities gave Verigo's system an edge when selecting a temperature monitoring provider?**

Verigo's system for us is a compact, robust logger that suits our daily use. The possibility to access to the information by reading it out via Smartphone with Bluetooth device (everyone nowadays has one) updating in real time temperature information and position around our network (35 airports: 11 in Europe, 4 in Russia and CIS, 14 in Asia and 6 in the USA), receiving alerts when the loggers detect non-performance. Giving access to different stakeholders to view online the gathered information and revise it.

- **What metrics/figures can you report after using Verigo's system? (shrink reduction, rejection reduction, employee hours saved, etc)**

The biggest efficiency is the chance to read and share the information instantaneously, directly after reading out on site, forward via mail all information and share it.

It is an enormous help that enables us to demonstrate that we are doing the things right, taking care of our most important customer: -*The Patient!*

